

thinkARGUMENTS

Frequently Asked Questions



Q: Where can I see my progress throughout the course?

A: You can access your progress through the “My Progress” page on the top of the left hand menu. You can see which Practice Exercises and Mastery Checks you have completed, and they will automatically update as you progress.

Q: What steps should I take before retrying a Mastery Check?

A: You can review the practice exercises for that lesson, rewatch the videos, or take advantage of our Student Guide in the left hand menu. The Student guide helps you review content through examples and important reminders for each lesson.

Q: Why can't I take a Mastery Check after many attempts?

A: Small breaks are highly effective if Mastery Checks become too difficult or if you have many numerous attempts with no success. If you see a time-out, know that you will have access to the course automatically after about 15 minutes has passed.

Q: How do I join a class with a code?

A: Go to the “My Profile” page and click “Join a Group”. You can also see your current groups on this page.

Q: How can I change my account information?

A: - The “My Profile” page is where you can change account information like the email address linked to your account. If you need to change your password you can select “Forgot your password?” on the login page. Need any more changes made to your account? Chat us through the chat function. You cannot change your username.

Q: Can I take the course on my phone?

A: It is highly encouraged that you take thinkARGUMENTS on a laptop or computer so that you are able to optimize the course’s intended experience.

Q: Where can I find more information about MindMup to create my own maps?

A: There is a section in the left hand menu titled “How to Use MindMup” where you will find a video explanation of how to use MindMup as well as a document attached with specific instructions.

Q: How do I enable Dark Mode?

A: Dark mode is available in the top right corner of your screen and can be switched on and off at any time.